



Twin County Regional Healthcare is driven by our mission of *making communities healthier.*® We are dedicated to providing high-quality care close to home and investing in our region's overall well-being. Our teams are committed to embodying our core values and improving the health of all those we serve. We feel privileged to be part of this community, and we take seriously the role we play in providing compassionate, accessible care to patients and their families.

With the support of Duke LifePoint Healthcare and community partners like you, we continue to advance our mission and create places where people choose to come for healthcare, physicians and providers want to practice and employees want to work. We look forward to further enhancing how we serve our neighbors today and for generations to come. Thank you.



Sudandra Ratnasamy, CEO

2023 Community Benefits



Added 54 employed and independent providers

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in cardiology, family medicine, inpatient dialysis and pediatrics.



Made nearly \$1.4 million in capital improvements

By continually investing in our facilities, we're helping to ensure that we continue to meet our community's healthcare needs. This year's investments included several bassinets for the Women's Health Unit, a new PICC line ultrasound, two new ultrasound systems, two new hematology analyzers and the relocation of many different services to the Curtis Bartlett Medical Complex.



Distributed a payroll of \$29,947,407 to approximately 380 employees

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and services.



Donated more than \$8.3 million in services to those in need

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.



Paid \$5,642,751 in taxes

We are proud to be a leader in our region, and our dedication to ensuring fiscal responsibility extends both to our hospital and to our community.

Our 2023 Community Impact



October is a reminder to our staff to "Get Your Mammogram" by rounding with our employees and encouraging them to make an appointment.



TCRH connects with law enforcement, local businesses, Galax City, Carroll and Grayson County Schools to provide back-to-school supplies and safety awareness.



The newly renovated Curtis Bartlett Medical Complex houses our outpatient clinics for physical, occupational and speech therapy, orthopedics and cardiac rehabilitation.

Sponsorships and Donations

It was our pleasure to be able to support the following activities and organizations during the past year:

- Carroll & Grayson County Agricultural Fair
- Curtis Bartlett Fitness (CBF)
- Galax Elementary School Tide Run
- Galax Parks and Rec – Autumn Days 5K
- God's Storehouse Soup Kitchen
- National Night Out
- Smoke on the Mountain
- Town of Hillsville
- Twin County Chamber of Commerce
- Twin County Senior Day in the Park
- United Way

Economic Impact

Charity and other uncompensated care (includes charity care, uninsured discounts and uncompensated care)	\$8,331,838
Community benefit programs	\$130,900
Financial contributions	\$5,617
Professional development	\$26,519
Tuition reimbursement	\$7,227
Community health services	\$2,441
Physician recruitment	\$89,096
Taxes paid	\$5,642,751
Property and other taxes	\$395,530
Provider taxes	\$3,356,577
Payroll taxes	\$1,685,399
Sales taxes	\$205,245

2023 Total
\$14,105,488

2023 Board of Trustees

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