

# **Our Community Impact**

Duke LifePoint Healthcare

**TCRH.org** 200 Hospital Drive, Galax, Virginia 24333 **276.236.8181** 

**Twin County Regional Healthcare** is driven by our mission of *making communities healthier.*<sup>®</sup> We are dedicated to providing high-quality care close to home and investing in our region's overall well-being. Our teams are committed to embodying our core values and improving the health of all those we serve. We feel privileged to be part of this community, and we take seriously the role we play in providing compassionate, accessible care to patients and their families.

With the support of Duke LifePoint Healthcare and community partners like you, we continue to advance our mission and create places where people choose to come for healthcare, physicians and providers want to practice and employees want to work. We look forward to further enhancing how we serve our neighbors today and for generations to come. Thank you.



Sudandra Ratnasamy, CEO

## 2023 Community Benefits

Added 54 employed and independent providers

Made nearly \$1.4 million in capital improvements



Distributed a payroll of \$29,947,407 to approximately 380 employees

Donated more than \$8.3 million in services to those in need

Paid \$5,642,751 in taxes

Inviting the best possible providers into our community and supporting them is essential to ensuring access to highquality care. This year, we added providers in cardiology, family medicine, inpatient dialysis and pediatrics.

By continually investing in our facilities, we're helping to ensure that we continue to meet our community's healthcare needs. This year's investments included several bassinets for the Women's Health Unit, a new PICC line ultrasound, two new ultrasound systems, two new hematology analyzers and the relocation of many different services to the Curtis Bartlett Medical Complex.

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and services.

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.

We are proud to be a leader in our region, and our dedication to ensuring fiscal responsibility extends both to our hospital and to our community.





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## **Our 2023 Community Impact**





October is a reminder to our staff to TCRH connects with law enforce

"Get Your Mammogram" by rounding with our employees and encouraging them to make an appointment.

TCRH connects with law enforcement, local businesses, Galax City, Carroll and Grayson County Schools to provide back-to-school supplies and safety awareness.

Regional Healthcare



The newly renovated Curtis Bartlett Medical Complex houses our outpatient clinics for physical, occupational and speech therapy, orthopedics and cardiac rehabilitation.

### **Sponsorships and Donations**

It was our pleasure to be able to support the following activities and organizations during the past year:

- · Carroll & Grayson County Agricultural Fair
- Curtis Bartlett Fitness (CBF)
- Galax Elementary School Tide Run
- Galax Parks and Rec Autumn Days 5K
- · God's Storehouse Soup Kitchen
- National Night Out
- · Smoke on the Mountain
- Town of Hillsville
- · Twin County Chamber of Commerce
- Twin County Senior Day in the Park
- United Way

### **Economic Impact**

Charity and other uncompensated care (includes charity care, uninsured discounts and uncompensated care)	\$8,331,838
Community benefit programs	\$130,900
Financial contributions	\$5,617
Professional development	\$26,519
Tuition reimbursement	\$7,227
Community health services	\$2,441
Physician recruitment	\$89,096
Taxes paid	\$5,642,751
Property and other taxes	\$395,530
Provider taxes	\$3,356,577
Payroll taxes	\$1,685,399
Sales taxes	\$205,245

2023 Total \$14,105,488

### **2023 Board of Trustees**

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Jane L. Patton, CPA Jane L. Patton, CPA, LLC

Sudandra Ratnasamy CEO, Twin County Regional Healthcare

David Ritchie, DDS Family Dental Care

Beth White Vice-mayor of Galax City Galax City School Board Member

Kareem A. Zaki, MD Medical Staff Director

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Charity care and other uncompensated care includes charity care, uninsured discounts and uncompensated care. Physician recruitment costs include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits and contract labor costs. Capital investments include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates and routine facility upkeep and maintenance. All references to "Lifepoint," "Lifepoint Health" or the "Company" used in this release refer to subsidiaries of Lifepoint Health, Inc.

Duke LifePoint Healthcare, a joint venture of Duke University Health System, Inc. and Lifepoint Health®, was established to build a dynamic network of hospitals and health care providers. The joint venture, which brings together Lifepoint's experience in community-based hospital management and Duke's world-renowned leadership in patient safety and clinical quality systems, is strengthening and improving health care delivery by providing community hospitals the clinical, quality and operational resources they need to grow and prosper. For additional information, visit DukeLifePointHealthcare.com.